

Managing \$700M in Annual Utility Spend for a Leading U.S. Energy Company with Enterprise-Grade Precision

A leading U.S. energy company partnered with GETCHOICE! to centralize utility invoice management, reduce late fees, and deploy enterprise-level reporting and anomaly detection across a massive multi-location operation.

OVERVIEW

A leading diversified energy company managing thousands of facilities across midstream, pipeline, and terminal operations nationwide.

INDUSTRY

Oil & Gas / Energy

USE CASE

- Utility invoice processing & bill payment automation
- Anomaly detection in usage and pricing
- Contract expiration management
- Supplier relationship management

RESULTS

- \$700M Annual Utility Spend Managed
- 17,000 Invoices Processed Per Month
- 1,500+ Suppliers Managed & Paid
- Late Fees Reduced to Virtually Zero
- Full Contract Bank Deployed

The Challenge

A leading U.S. energy company operates one of the most complex utility footprints in the industry, with thousands of locations spanning pipelines, terminals, and midstream facilities across the United States. Managing the resulting volume of utility invoices internally had become untenable – 17,000 invoices processed each month across more than 1,500 suppliers placed enormous strain on internal accounting teams, with significant risk of missed payments, duplicate charges, and late fees.

Beyond invoice volume, the organization lacked the technology infrastructure to identify anomalies in usage or pricing at scale. Contract expirations across hundreds of utility agreements were managed manually, creating exposure to unfavorable auto-renewal terms and missed renegotiation windows. The absence of a centralized reporting framework made enterprise-level visibility into \$700M in annual utility spend nearly impossible.

The Solution

GETCHOICE! implemented its GET: Smart Management Technology platform to centralize utility invoice intake, validation, payment, and reporting across the client's enterprise portfolio.

The platform automated management of 17,000 monthly invoices, flagged usage and pricing anomalies before payment, and helped identify billing errors, rate issues, and unusual spikes. GETCHOICE! also deployed a centralized Contracts Bank, giving both teams visibility into contract expirations, renewal terms, and renegotiation opportunities.

With enterprise-level reporting dashboards, the client gained clearer financial visibility across suppliers, locations, and utility spend.

Key Takeaways

GETCHOICE! provided this leading energy company with a more disciplined, scalable approach to utility management. Through centralized processing, automated anomaly detection, and enterprise-level reporting, the client strengthened financial oversight across \$700M in annual utility spend while reducing late fees to virtually zero.

For more information, visit us on the web at www.getchoice.com

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